

RULES OF WARRANTY

*THIS WARRANTY DOES NOT EXCLUDE THE LEGAL WARRANTY
THE HOLDER OF THIS WARRANTY IS THE OWNER OF THE AUTOMOBILE (INDIVIDUAL AND NOT LEGAL ENTITY)*

The product is guaranteed for the period of 24 months from the date of installation, under the condition that any operational defect is reported by registered post within 60 days of discovery.

The warranty will take the form of the replacement of the particular aspects which we recognise as being defective, as long as they are returned to our warehouse and after strict verification with respect to the assembly procedure and other conditions demanded described below under subheadings A and B.

Damages caused by erroneous assembly of the piece or normal use of the spare part for a high amount of mileage are not covered by the warranty.

N.B. It is recommended and binding during the validity of the warranty to verify the automobile efficiency (regular servicing) following the vehicle manufacturer's instructions.

A - GENERAL RULES OF CORRECT ASSEMBLY

1. Respect to all instructions and warnings supplied by the vehicle manufacturer for the operations of disassembly and assembly.
2. Respect to the periodic checks (mileage-based servicing) of the Automobile Company.

B - CONDITIONS FOR ACCEPTANCE OF RETURNS

1. Restitution of the disputed product accompanied by the invoice relevant to the installation of same product.
2. Cover letter from the client LORETT S.p.A., specifying whether it deals with RETURN FOR REPLACEMENT UNDER WARRANTY or REQUEST FOR COMPENSATION FOR DAMAGES, citing our code, the type of vehicle, installation date, mileage, and the defect observed.
3. Wherever the return regards request for compensation for damages, it must ABSOLUTELY be accompanied by the following documentation:
 - a) letter of damage request from the damaged party;
 - b) personal data of the damaged party (name, surname, address, telephone number);
 - c) date on which the product caused the damage;
 - d) invoice attesting to the installation of our product with mandatory reference to the automobile's mileage at the time of the repair
 - e) declaration of the automobile's mileage at the time of the damage;
 - f) invoice of the repair carried out as result of damage.
 - g) photocopy of the vehicle registration document and service record;
 - h) personal data of the workshop where the damage was discovered;
 - i) extent of the damage;
 - j) photograph of the damaged vehicle.

Merchandise RETURNS WITHOUT the documents listed above will not be considered.

The LORETT S.p.A. company will not recognize any form of the warranty which does not respect points 1, 2, of the general rules of correct assembly, or points 1, 2 and e (subpoints a, b, c, d, e, f, g, h, i, j) of the conditions for acceptance of returns and any adulteration performed on its products.